

## Qualifying Criteria For Custom Made Orthotics/Orthopedic Shoes

### **Recommendation:**

From medical doctor (M.D.) or Podiatrist/Chiropodist with the following information:

- Diagnosis of the condition
- Symptoms and chief complaints

### **Eligible Dispensing Providers:**

- Certified Pedorthist (C.Ped.C.)
- Orthotists (C.O., C.P.O.)
- Podiatrist (D.P.M.)
- Chiropodist (D.CH, D.Pod.M)

The dispensing provider **MUST** be the provider that is actually fitting and measuring your foot.

Under the terms of the contract, the above eligible provider must be legally authorized by the appropriate provincial or federal body to practice his/her profession within the scope of his/her specialty.

Although it may be within their scope to dispense orthotics and orthopedic shoes, the following paramedical specialists are ineligible to dispense under the terms of **your** contract:

- Chiropractors
- Physiotherapists
- Athletic Therapists
- Occupational therapists
- Naturopathic specialists
- Physicians (M.D.'s)
- Any other paramedical provider not listed under the heading of **Eligible Dispensing Providers**.

### Orthotics

- Must be Custom made, not pre-fabricated or pre-fitted.
- Must be paid in full (Include proof of payment. We require an official receipt).
- Must include the name of the laboratory where item was manufactured, as well, the official receipt should indicate the laboratory's invoice number.

### Custom Made Orthopedic Shoes

Custom-made Orthopedic shoes are not eligible if....

- The medical condition can be treated with well-made off-the-shelf orthopedic shoes.
- The client's condition can be treated with the use of orthotics.
- The client's condition can be treated with modifications to regular shoes.

**If the client has a severe foot deformity that may have resulted from an illness (e.g. polio), then custom-made orthopedic shoes may be considered.**

**In some situations, the patient may be asked by Standard Life to attend an independent medical examination for further assessment.**

**To avoid misinterpretation of what is eligible and what may not qualify as a covered expense, we STRONGLY recommend that you submit an estimate to Standard Life for confirmation, prior to purchase.**